

From: Sylvie Kennedy [[mailto:s\[REDACTED\]](mailto:s[REDACTED])]
Sent: 31 March 2016 11:25
To: admin@abacus-construction.co.uk
Subject: Manor Cottage Lydeard St Lawrence exterior decoration.

Dear Judy

I wasn't able to download your questionnaire, and presume that it was to comment on the service that I received from the Abacus staff?

I found Simon, who came to do the quote for the work, very polite, professional and helpful; he gave me a realistic competitive price for the external decoration, I had no hesitation in accepting the quote.

I found Rob, the decorator cheerful and pleasant at all times. He left the outside of my cottage clean and tidy each day when he left at 5 pm.

I am very satisfied with the result of his work.

I would highly recommend Abacus to others, and have already done so. I found the staff that I had dealings with, both on the telephone and on site at my home, very approachable and courteous.

I will put the cheque into the post today for the works completed.

Kind regards

Sylvie Kennedy
Manor Cottage Lydeard St Lawrence.

Sent from my iPad