

Name*: Chrissie Stone

Email*: Email address supplied

Job Number: 5883

1. Was response to the request for a quotation prompt? : 9

Comments: Came on day I requested and quote received following week

2. Was the quotation easy to follow and as discussed with yourself?: 9

Comments:

3. How did Abacus quotation compare with others: About the same but did include removing rubbish from site, no additional charge for this.

4. Did workers turn up on agreed days/times? : 10

Comments: Workers turned up on the first day of the options I had requested

5. Were the workers polite and helpful? : 10

Comments: Very professional, got on with the job

6. Was the work completed according to the quotation? : 10

Comments: Yes, all as requested

7. Was any extra work not covered in

the quotation discussed with yourself prior to being done and was it a fair price? :

Comments: Not applicable

8. Did anything go wrong whilst work was being done and how efficiently was this overcome by Abacus? :

Comments: No, all to plan

9. Was the work completed to your satisfaction? : 10

Comments: An excellent job!

10. Was the site left clean and tidy? : 10

Comments: They cleared all rubbish, tidied my neighbours garden as well as mine and even dug over the garden!

Please enter Site Foreman's name::

11. Are there any other services Abacus can provide or would you like a quote?:

Have you any comments that you could give us to help us improve our service?: Very happy with prompt service and the quality of the fencing and workmanship.