

ABACUS CONSTRUCTION LTD

Dear Mrs Coles

Job No. JG5571

Re: 33 WHITMORE ROAD, TAUNTON

We have now completed the work at your property. In order for Abacus to assess our level of customer satisfaction could we ask you to complete the following questionnaire and return it to us?

1. Was response to the request for a quotation prompt? poor excellent

Comments

2. Was the quotation easy to follow and as discussed with yourself? poor excellent

Comments

3. How did Abacus quotation compare with others £ N/A had only yours.

4. Did workers turn up on agreed days/times? poor excellent

Comments yes each day prompt.

5. Were the workers polite and helpful? poor excellent

Comments Extremely helpful and polite

6. Was the work completed according to the quotation? poor excellent

Comments Yes. on time.

7. Was any extra work not covered in the quotation discussed with yourself prior to being done and was it a fair price? poor excellent

Comments N/A

8. Did anything go wrong whilst work was being done and how efficiently was this overcome by Abacus? poor excellent

Comments Nothing wrong as far as I was aware.

9. Was the work completed to your satisfaction? poor excellent

Comments Very pleased with the final result.

10. Was the site left clean and tidy? poor excellent

Comments yes it was all left very good.

Please enter Site Foreman's name..... ?

11. Are there any other services Abacus can provide or would you like a quote?

- Roofing Fencing Scaffolding Brickwork Carpentry Drainage Stonework Gutters Septic Tanks Treatment Plants Block Paving Driveways & Patios Tarmacing Drop kerbs Landscaping Groundworks Plant Hire Lorry Hire

Please tick any of the above boxes that you would like somebody to contact you about.

Have you any comments that you could give us to help us improve our service. Please use back of form.

N/A just a thank you letter on back. P.T.O.

No Services repaired at the moment.
But I will certainly recommend your firm
to anyone I know that needs work done.
Couple of passing workers have taken
a photo of your board outside, so I hope
that may be work for you.

Your men couldn't have been more
helpful especially when I was having
difficulty getting out of my doors when
the trenches were being dug.

I am very pleased I saw your
Name when you sponsored a call
in the Gazette so I wrote down your
phone number.

I enclosed cheque as per invoice

Kind regards to the staff
involved.

Ann Colles Mrs

There are just 2 Bucks
that have to be fixed on Back patio path wall.
Simon? saw that
and said it would be done.