

# FENCING

ABACUS CONSTRUCTION LTD

Dear Mr T [REDACTED]

Job No. JB4074

Re: [REDACTED] CHURCHINFORD

We have now completed the work at your property. In order for Abacus to assess our level of customer satisfaction could we ask you to complete the following questionnaire and return it to us?

1. Was response to the request for a quotation prompt?  
Comments poor          excellent
2. Was the quotation easy to follow and as discussed with yourself?  
Comments poor          excellent
3. How did Abacus quotation compare with others  
£
4. Did workers turn up on agreed days/times?  
Comments poor         excellent
5. Were the workers polite and helpful?  
Comments poor         excellent
6. Was the work completed according to the quotation?  
Comments poor          excellent
7. Was any extra work not covered in the quotation discussed with yourself prior to being done and was it a fair price?  
Comments poor          excellent
8. Did anything go wrong whilst work was being done and how efficiently was this overcome by Abacus?  
Comments poor          excellent
9. Was the work completed to your satisfaction?  
Comments poor          excellent
10. Was the site left clean and tidy?  
Comments poor          excellent

Please enter Site Foreman's name..... STEVE .....

11. Are there any other services Abacus can provide or would you like a quote?

- Roofing    Fencing    Scaffolding    Brickwork    Carpentry    Drainage    Stonework    Gutters  
 Septic Tanks    Treatment Plants    Block Paving    Driveways & Patios    Tarmacing    Drop kerbs    Landscaping  
 Groundworks    Plant Hire    Lorry Hire

Please tick any of the above boxes that you would like somebody to contact you about.

Have you any comments that you could give us to help us improve our service. Please use back of form.