

Name*: karen goodland

Email*: Email address supplied

Job Number:

1. Was response to the request for a quotation prompt? : 10

Comments: Very good

2. Was the quotation easy to follow and as discussed with yourself?: 10

Comments: Exactly what was asked

3. How did Abacus quotation compare with others: Only quote we had

4. Did workers turn up on agreed days/times? : 10

Comments: Always informed if there were delays

5. Were the workers polite and helpful? : 10

Comments: Many different workers. All polite and helpful

6. Was the work completed according to the quotation? : 10

Comments: Earlier than expected

7. Was any extra work not covered in the quotation discussed with yourself prior to being done and was it a fair price? :

Comments: N/a

8. Did anything go wrong whilst work was being done and how efficiently was this overcome by Abacus? :

Comments: N/a

9. Was the work completed to your satisfaction? : 10

Comments: No complaints

10. Was the site left clean and tidy? : 10

Comments: Always clean and tidy when workers left

Please enter Site Foreman's name:: Don't know name but all pleasant

11. Are there any other services Abacus can provide or would you like a quote?:

Have you any comments that you could give us to help us improve our service?: No comments to improve. Just to say that everything was completed well and communication was very good.