

Description of work carried out::
put in drainage to back garden, level with topsoil and turf

1. Was response to the request for a quotation prompt?: 10

Comments:
same day response

2. Was the quotation easy to follow and as discussed with yourself?: 10

Comments:
Very easy and prompt

3. How did Abacus quotation compare with others and what was the next cheapest price?:
Did not compare - just very grateful to find a company I felt I could trust

4. Did workers turn up on agreed days/times?: 10

Comments:
Everything ran like clockwork

5. Were the workers polite and helpful? : 10

Comments:
They were very courteous and helpful - the neighbours remarked on it and they were very tidy too.

6. Was the work completed according to the quotation? : 10

Comments:
Yes

7. Was any extra work not covered in the quotation discussed with yourself
prior to being done and was it a fair price?: 10

Comments:
Yes

8. Did anything go wrong whilst work was being done and how efficiently was
this overcome by Abacus? : 10

Comments: Nothing went wrong

9. Was the work completed to your satisfaction?: 10

Comments:
Yes, very much so

10. Was the site left clean and tidy?: 10

Comments:
It was perfect

Please enter Site Foreman's name::
Simon Thomas

11. Are there any other services Abacus can provide or would you like a quote?:

Have you any comments that you could give us to help us improve our service?:

The service was excellent in every way. I would certainly recommend Abacus to friends and will use them again when the need arises.